



# VOLCANO

Volcano eruption ash clouds, smoke and steam can cause travel disruptions. Travel impacted by volcanos may be eligible for travel protection coverage and assistance services.

Travelex protection plans must have been purchased prior to the date when an event becomes foreseeable. Customers who purchased their plan prior to a volcano eruption may be eligible for coverage. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim. For plan questions contact Travelex's Customer Solutions at 800.228.9792.

Volcano	Date Event Became Foreseeable
Japan	April 5, 2020
Near Manila, Philippines	January 12, 2020
New Zealand	December 9, 2019
Kuchinoerabu Island, Japan	January 17, 2019
Mount Etna, Sicily, Italy	December 24, 2018
Soputan Volcano, Sulawesi, Indonesia	October 3, 2018
Popocatépetl Volcano, Mexico	August 1, 2018
Mount Agung, Bali	June 28, 2018
Fuego Volcano, Guatemala City	June 3, 2018
Hawaiian Volcano of Kilauea	May 3, 2018

**This list may not be a full representation of all events.** For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy. AJ1

